Illinois Department of Healthcare and Family Services IM+CANS Workgroup Meeting Minutes August 10, 2022 Held virtually via WebEx

I. Roll Call

Matt Stinson University of Illinois School of Social Work

Ellie Feldmann JCFS

Cris Mugrage Sinnisippi Centers

Chelsea Mueller Heritage Behavioral Health
Carlie Kasten Community Resource Center

Laura Kuever Catholic Charities

Virginia Rossi Thresholds

A quorum was not established with 7 of 14 members present.

II. Approval of Minutes

a. The Workgroup was not able to vote on the minutes from the July 10th meeting.

III. HFS Update on Recommendations

- a. Health Risk Assessment: HFS will be publishing a provider notice advising providers on transition timeline to the new form, policy updates on the form being optional, and how to handle the transition with the Portal.
- b. Tool updates: no update at this time.

IV. Training Bucket

- a. The workgroup planned to resume the Training of Trainers discussion at the August 24th meeting.
 - i. It was asked if trainers from one agency would be able to train staff for another agency. HFS would need to consider how to implement this in a way that is still trackable on who was trained by who, etc. but will consider this in the model.
- b. The Workgroup discussed other items in the training bucket, which is that the current IM+CANS training focuses on passing the certification test, and the need for trainings on how to do clinical assessments.
 - i. The current IM+CANS training is intended to be a certification course, but some elements of the training have been updated to better message intent.
 - ii. PATH does offer other trainings available to providers, such as Basic Clinical Interviewing, which are meant to be foundational support trainings, and are meant to help level set.
 - iii. The Workgroup discussed other areas where PATH could offer beginner or intermediate level trainings for the provider community.

- iv. Several workgroup members offered to send their own internal trainings to PATH to review and consider. The Workgroup agreed any trainings implemented by PATH would need to focus on the basics of best practice.
- v. The Workgroup also provided feedback on what works best for them for internal trainings on live facilitated trainings vs. self-paced. Many agreed that they prefer facilitated, but that some staff do well with self-paced, and that it would be nice to have options that are up to the discretion of the agency on which one they send staff to.
- vi. HFS clarified that any additional courses provided by PATH would be option boosters, but would not be mandatory for providers to utilize.
- vii. The group also agreed that there needed to be clinical trainings, but also how to use the tool in practice. Potential trainings included:
 - 1. Clinical/Motivational Interviewing
 - 2. Bridging the Clinical Interview and the IM+CANS
 - 3. Building a Treatment Plan with Your Client
 - a. Building goals and objectives that meet the customers' needs
 - b. How to engage the customer in treatment planning
 - 4. Treatment Planning with the IM+CANS
 - a. Beyond just theory of change, but how to build a treatment plan with Medicaid requirements in mind
 - b. Establishing Medical Necessity

V. Public Comments

VI. Next Steps

a. Workgroup members were tasked with going back to their agencies and discuss/identify trainings that are done internally to supplement using the IM+CANS, or other areas where PATH could expand their course offerings to better meet the needs of the field.

VII. Adjournment